



Dear Business Customer,

Kindly be advised that in accordance with the laws and regulations of the Kingdom of Bahrain, the Value Added Tax ("VAT") regime will be implemented in the Kingdom with effect from 1 January 2019. A tax authority named the National Bureau for Taxation ("NBT") is established to collect and administer VAT in the Kingdom.

VAT shall be imposed on goods and services of businesses that are registered for VAT in the Kingdom. In general, the supply of goods and services will be taxable at the standard rate of 5%, unless the relevant laws and regulations specify that such supplies are zero-rated, exempted or outside the scope of VAT. Should you require more information on VAT, please visit the website of the Ministry of Finance at https://www.nbt.gov.bh/what_is_vat.

As Zain is registered for VAT purposes in the Kingdom, Zain shall collect VAT on its products and services as of the effective date. Pursuant to Clause 1.11 of Zain's Business General Terms & Conditions in the Agreement between you and Zain, please be informed that the non-recurring charges, the recurring charges and any other charges and fees in accordance with the Agreement shall be exclusive of VAT.

Accordingly, from 1 January 2019, there will be an additional charge of 5% VAT which shall appear on your invoices. These invoices will be issued to enable you to reclaim the VAT, where eligible.

In the meantime, we would appreciate it if you can please provide us with your updated company information for the purpose of updating our customer database in preparation for the implementation of the VAT regime in our system. Please visit the following hyperlink to complete the GCC VAT Registration Form <https://goo.gl/kwYyw7>

Please note that any missing or inaccurate information could affect the VAT implications on our future transactions. We would ask that you provide us with your information, latest by 31 December 2018.

Should you have any queries, please do not hesitate to contact us on:
BUSINESS_SUPPORT@bh.zain.com.

Yours Sincerely,

Zain Bahrain